



Special Board of Directors Meeting

Home Office: Northpointe
715 Pyle Drive
Kingsford, MI 49802

Meeting Date: 8/19/2021

Meeting Time: 3:00 pm

Meeting Location: Northpointe
Conference Room
715 Pyle Dr
Kingsford, MI 49802

Call to Order

R. Roberge, Chairperson, called the meeting to order at 3:06 pm

Roll Call

V. Johnson, Administrative Assistant conducted the roll call

Member	Attendance	Member	Attendance
Dehn, Janet	<input type="checkbox"/> Present <input type="checkbox"/> Excused Absent <input checked="" type="checkbox"/> Absent <input type="checkbox"/> Joined at	Negro, Mari	<input type="checkbox"/> Present <input checked="" type="checkbox"/> Excused Absent <input type="checkbox"/> Absent <input type="checkbox"/> Joined at
Gromala, Steven	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Excused Absent <input type="checkbox"/> Absent <input type="checkbox"/> Joined at	Pasternak, Nancy	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Excused Absent <input type="checkbox"/> Absent <input type="checkbox"/> Joined at
Hofer, Millie	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Excused Absent <input type="checkbox"/> Absent <input type="checkbox"/> Joined at	Phillips, Patricia	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Excused Absent <input type="checkbox"/> Absent <input type="checkbox"/> Joined at
Luhtanen, Joan	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Excused Absent <input type="checkbox"/> Absent <input type="checkbox"/> Joined at	Korpi, Thomas	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Excused Absent <input type="checkbox"/> Absent <input type="checkbox"/> Joined at
Pirlot, Kevin	<input type="checkbox"/> Present <input type="checkbox"/> Excused Absent <input type="checkbox"/> Absent <input checked="" type="checkbox"/> Joined at 3:30 pm	Howell, Korby	<input type="checkbox"/> Present <input type="checkbox"/> Excused Absent <input checked="" type="checkbox"/> Absent <input type="checkbox"/> Joined at
Martin, Ann	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Excused Absent <input type="checkbox"/> Absent <input type="checkbox"/> Joined at	Roberge, Robert	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Excused Absent <input type="checkbox"/> Absent <input type="checkbox"/> Joined at

Representing Administration

J. Cescolini, M. Rooney, V. Johnson

Pledge of Allegiance

All recited the Pledge of Allegiance to the Flag.

Public Comment

No public Comment.

Presentation: Press Ganey Staff Survey Results

By: Sarah McLaughlin, MA

WebEx video presentation was given by Sarah McLaughlin of Press Ganey. Discussed the engagement, data review, and goal setting modules from the July 2021 survey. 172 employees took the engagement survey this year. Four areas measured were organizational, management, employee, and diversity domains. Diversity is a new domain for Northpointe this year. With the pandemic Northpointe's over all scores was 3.91. Discussion was held. J. Cescolini informed the Board that after meeting with managers that a goal of 4.12 has been set but as a group they are going to shoot for 4.28. Sarah thanked the Board for their time.



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Adjournment

Chairperson R. Roberge stated the meeting adjourned. Meeting adjourned at 4:00pm.

The next regular Board meeting is scheduled for August 19, 2021 at 4:30 pm.

Robert Roberge, Chairperson

Patricia Phillips, Secretary/Treasurer

Vivien Johnson, Administrative Assistant