



NORTHPOINTE NEWS COMMUNITY NEWSLETTER October 2021

**This is Northpointe's first edition of a community newsletter.
We look forward to providing a new edition every quarter throughout the year.**

The newsletter will provide the community with information such as:

- Northpointe service updates
- Educational topics
- Staff or Program Spotlights
- Resources
- Events
- Self-Care Tips

Community Mental Health 101

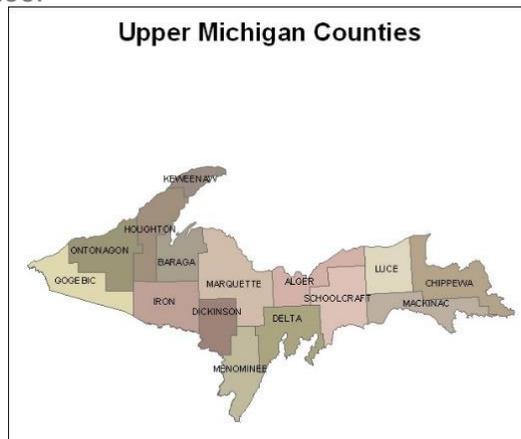
The Michigan Community Mental Health system is directed by the Michigan Mental Health Code, MDHHS (Michigan Department of Health and Human Services), and primarily funded by state Medicaid. In the Upper Peninsula region Northcare is the Pre-paid Inpatient Health Plan (PIHP), who contracts with Community Mental Health Service Programs (CMHSP), such as Northpointe, to provide behavioral health services for Michigan's Medicaid population. NorthCare and Northpointe are the points of entry for individuals in our catchment area, which includes Dickinson, Iron, and Menominee Counties, if a person qualifies for specialty services through an intake process.

Who we serve?

The population to be served are those individuals who have a serious and persistent mental illness/co-occurring disorder, developmental disability, or serious emotional disturbance. Priority of specialty mental health services are given to those who are Medicaid and/or indigent. Northpointe also reserves limited state general funds to help supplement service costs for those without Medicaid coverage who meet medical necessity (i.e. indigent and private insurance).

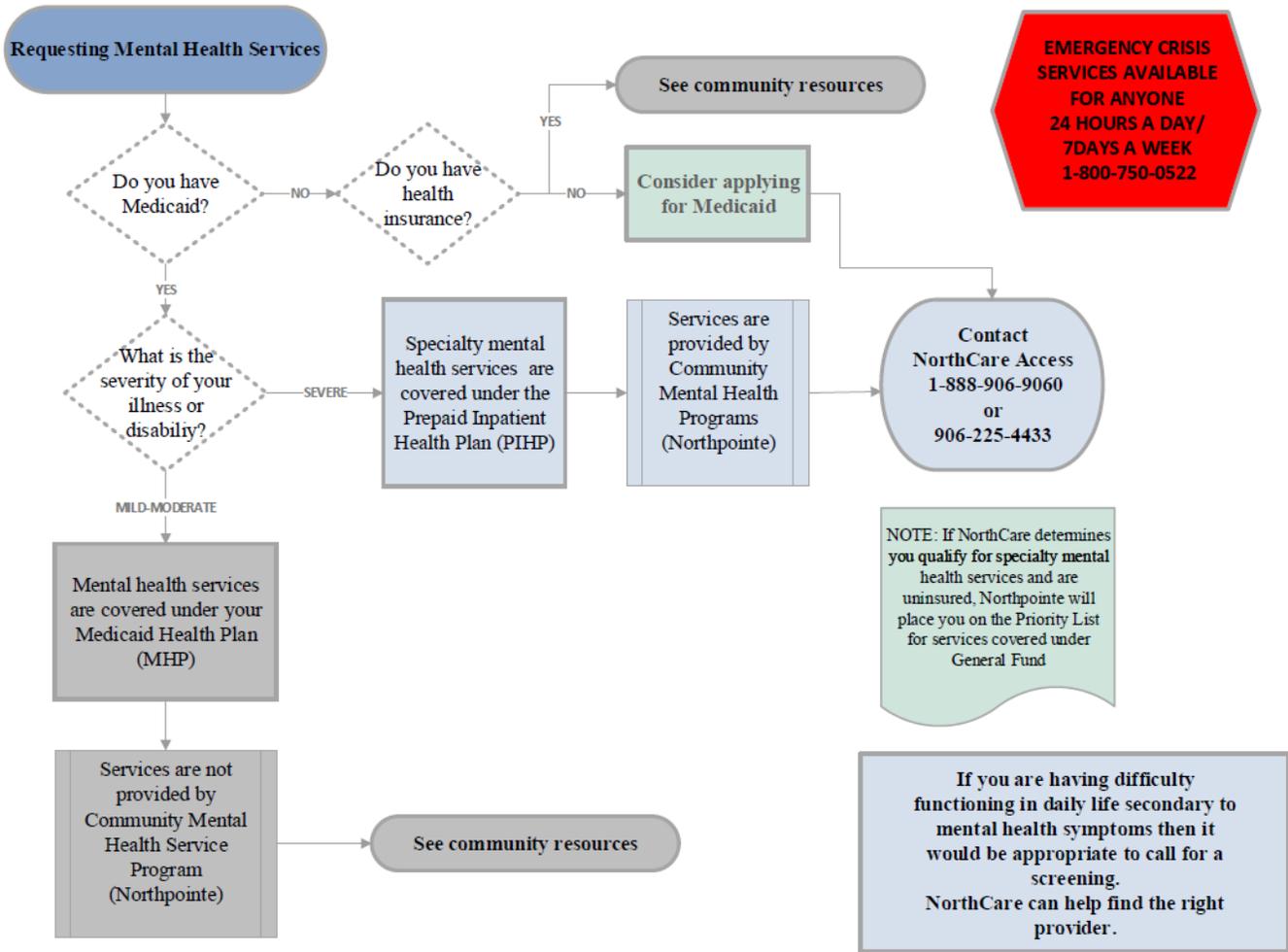
Catchment area?

Northpointe offers mental health and crisis services to those individuals who are the priority population and/or meet medical necessity and are physically located in our catchment area: Dickinson, Iron, and Menominee.

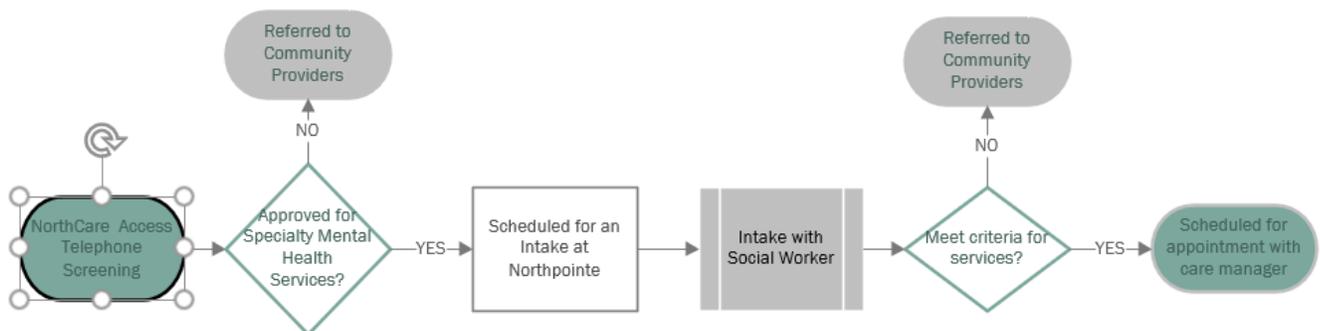


Requesting Services Infographic

Northpointe can provide limited services to those with private insurance after community resources are explored.



Access & Intake Infographic



Service Updates: Crisis

Michigan Crisis and Access Line (MiCAL) is a state-initiative to provide a 24/7 statewide crisis line. It has been implemented for the Upper Penninsula currently. MiCAL is providing the initial crisis contact for those who contact Northpointe’s crisis line.

For more information on MiCAL go to <https://mcal-prod.force.com/mical/s/>

CALL OR TEXT
1-844-44 MICAL (64225)
1-844-446-4225



SERVING UPPER PENINSULA & OAKLAND COUNTY

Service Updates Related to COVID-19

Northpointe has resumed providing face-to-face behavioral health services and staff have returned to the offices.

- The lobby is not open to prevent potential exposure, but Customer Service may be reached by calling the office or ringing the doorbell.
- All staff and service recipients are screened for COVID-19 upon arrival.
- Staff and service recipients shall wear face masks and are encouraged to maintain 6 feet physical distancing when possible.
- High touch areas are frequently disinfected.
- Vaccination is encouraged.
- Non-essential visitors are prohibited.

Skill building and supported employment programs have started with precautions in place and continue to increase participation. Community living support services have resumed, and group settings will begin to operate with caution.

Our residential settings continue to follow recommendations by Michigan Department Health and Human Services regarding precautions.

- Visiting by appointment only.
- COVID-19 screening of staff and all visitors.
- Routine COVID-19 testing of residents and staff.
- Visitors and staff must wear face masks.

Visit our website at www.nbhs.org for additional information regarding Northpointe, services, COVID-19, and resources.

<p>Northpointe Customer Service</p> <p>Kingsford Office ~ 906-774-0522 Iron River Office ~ 906- 265-5126 Menominee Office ~ 906-863-7841</p>	<p>NorthCare Access Screening</p> <p>~1-888-906-9060~</p>	<p>Crisis Line 24/7</p> <p>~ 1-800-750-0522 ~</p>
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